

# Inclusive Leadership

8 Behaviors to Lead



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# INCLUSIVE LEADERSHIP

Why Now?

# Behaviors Matter

# The "T" word





# How Do I Build Trust?







**GOOD LEADERSHIP** 

CONTRIBUTE FAIR SHARE

OFFER EACH OTHER SUPPORT

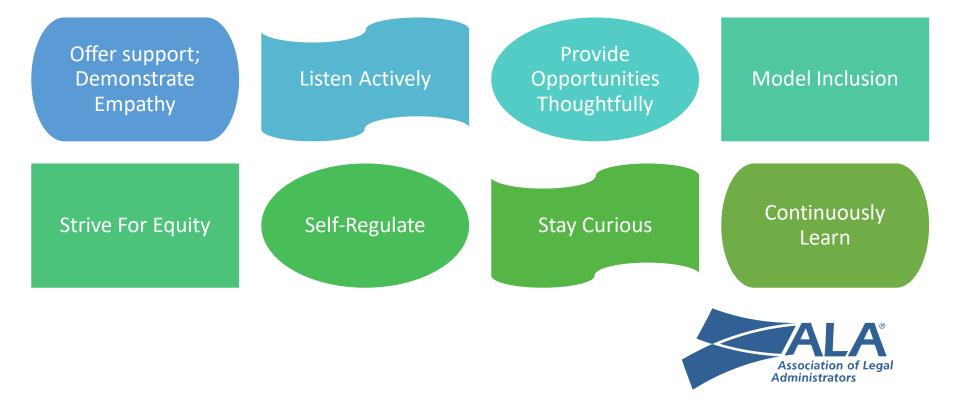
Being Intentional about Building Trust is the Foundation of Inclusive Leadership



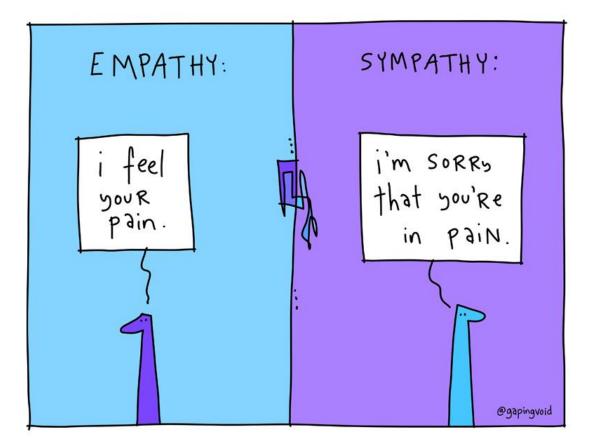
# 8 Trust Building Behaviors

for Inclusive Leaders

## 8 Trust Building Behaviors for Inclusive Leadership



### 1. Offer Support, Demonstrate Empathy







# 2. Listen Actively

*"I think that the beauty and genius of music is the space between the notes."* 

- Joe Sample





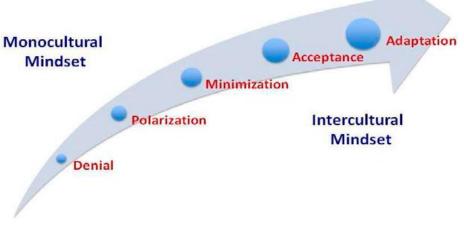
### 3. Provide Opportunities Thoughtfully



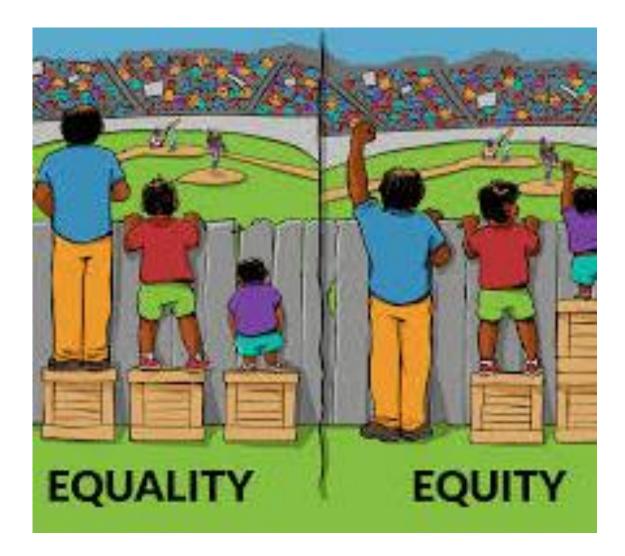
## 4. Model Inclusion



#### **Intercultural Development Continuum**







5. Strive for Equity

## 6. Self-Regulate

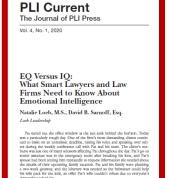
Self-regulation is the ability to control or re-direct disruptive impulses and moods; the propensity to suspend judgment and to think before acting.

- Daniel Goleman, What Makes a Leader, 2004

# There are five distinct components of **Emotional Intelligence**:

- 1. Self-awareness
- 2. Self-regulation
- 3. Internal (or intrinsic) motivation
- 4. Empathy
- 5. Social skills









#### RISE TO INCLUSION: TRY CURIOSITY INSTEAD OF CONFLICT

By Natalie Loeb, Founder & CEO of Loeb Leadership, a certified woman owned business.

#### What is right, can never be impossible! -Captain Sir John Lindsay, in the film Belle

Almost ten years ago I had the privilege to present at a NALP (www.NALPorg) conference. I was one of four coaches speaking to a group of law firm professionals about the use of executive coaching in law firms. Attendees at the presentation were offered a 30-minute on-the-spot coaching session to get a sampling of how coaching works. As attendees entered the conference room set aside for the coaching, they could choose any available coach to engage i na session.

When Tracey West, the Associate Dean of External Relations, Diversity & Inclusion at Boston College Law School approached the conference room, she made a bee-line straight to me. She said, "tid like you to be my coach. Is that ok?" I welcomed Tracey and we went to find a quiet place to sit and talk. Before we started the coaching session, Tracey told me, "I really enjoyed your section of the presentation, and I knew right away I wanted to work with you. Look. I even wrote in my notes,

www.loebleadership.com info@loebleadership.com notes, feit very humbled as Tracey described me as "engeging", and then looked at Tracey and sain "You think fm black?" And she nodded and amile while saying "Yes." Immediately asked Tracey, "A you?" Tracey said "of course". And I said. "Wow, I thought you were white... and by the way. Im not black, I'm white." We both roured with laughter a how wrong we both were, however, it led to a gre conversation and an even better professional and personal relationship.

"the engaging black coach." I smiled, looked at h

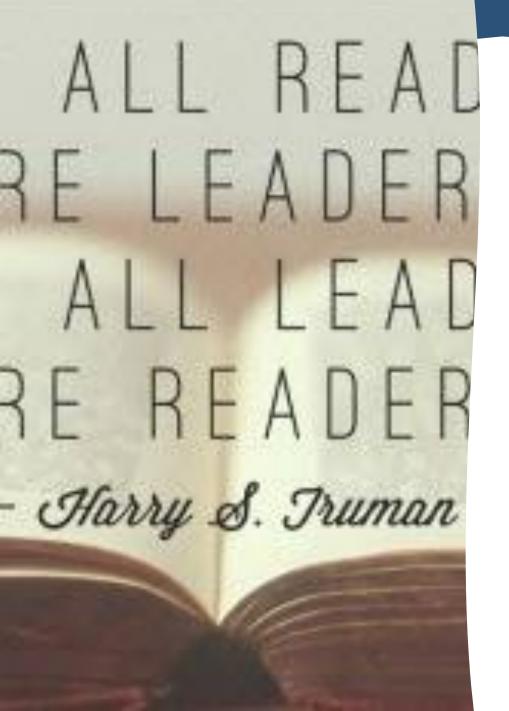
So other than laugh, what did we do next? We d what lots of mothers do and showed each other pictures of our kids and commented on their col too. My white son looked darker than her black children. We laughed. And then I showed her my daughter with fair skin, blond hair and green eve and we laughed again about the unpredictability of genes. Our curiosity about each other, our cultures, backgrounds and life experiences provided the stage for candid, respectful and op communication. Since we approached each other with curiosity, a safe space for genuine and cano conversation developed. I asked Tracey about being a black woman in America today and Trace inquired about my ethnic and religious backgrou as an Ashkenazi Jew. {https://en.wikipedia.org/wiki/ Ashkenazi\_Jews}

Without aggression, it becomes possible to think well, to be curious about differences, and to enjoy each other's company.

Margaret J. Wheatley

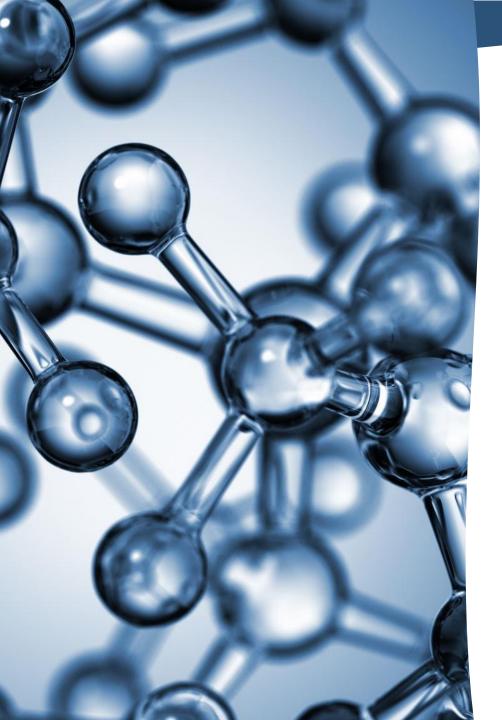
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#### 7. Stay Curious



### 8. Continuously Learn





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1. Offer support; Demonstrate Empathy

2. Listen Actively

3. Provide Opportunities Thoughtfully

4. Model Inclusion

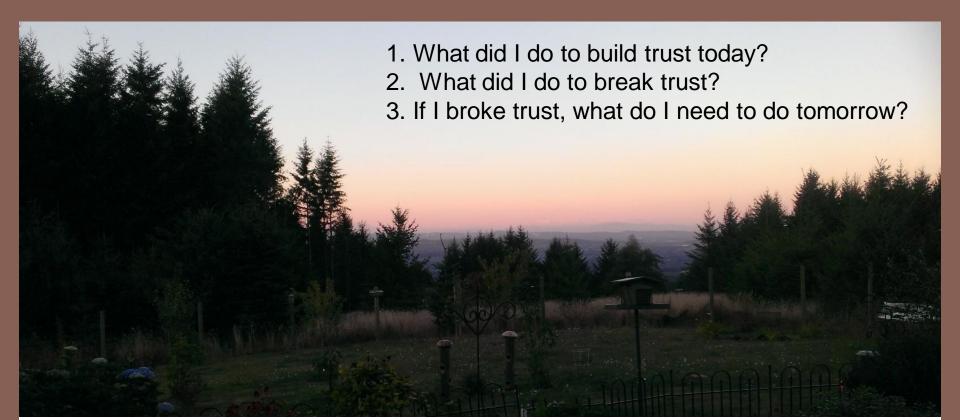
5. Strive For Equity

6. Self-Regulate

7. Stay Curious

8. Continuously Learn





# Being an Inclusive Leader



## Lead Everyone!

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Thank you!